



# SLATER VECCHIO LLP FILES A CLASS ACTION LAWSUIT AGAINST AMAZON PRIME OVER DELIVERY DELAYS IN QUEBEC

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Slater Vecchio LLP has filed a class action lawsuit against Amazon Prime over delivery delays in Quebec, following the recent closure of several Amazon warehouses. The lawsuit alleges that Amazon Prime customers did not receive orders within the promised 2-day delivery window, with delays linked to the warehouse closures.

According to the Civil Code of Quebec, the Consumer Protection Act, and the Competition Act, all consumers are entitled to receive services in accordance with contracts and accurate marketing representations. Amazon's closure of all seven warehouses in Quebec on January 22, 2025, while continuing to charge full Prime membership fees, has resulted in significant delivery delays. Despite knowing this would affect delivery times, Amazon did not disclose the changes to Quebec members or adjust fees to reflect the reduced service. This failure constitutes deceptive practices and violations of consumer rights.

"These allegations of Amazon's failure to deliver as promised while continuing to charge full fees are a clear violation of consumer rights" said Saro Turner, partner at Slater Vecchio LLP. "We are committed to holding Amazon accountable for these delays."

Consumers in Quebec who have experienced delays of more than 2 days in their Amazon deliveries are strongly encouraged to come forward. Class members can obtain more information by contacting Slater Vecchio LLP at (514) 534-0962 or by visiting our website [here](#).